



Gessate, 11 October 2017

## **QUALITY POLICY**

Carima Srl constantly strives to offer products and services that meet the specific needs of its clients, paying utmost attention to comply with the expected requisites that guarantee a performance standard aimed at satisfying the Client and the needs of the reference market.

In this respect, Carima Srl applies a Quality Management System to its business activities to better employ its human, material and financial resources with a view to constantly improve the Company's performance as well as the efficiency and effectiveness of its processes.

As a result, Carima Srl intends to:

- relate with its Clients constantly undertaking to better understand their needs and therefore provide services that are more and more capable of meeting their actual needs;
- involve company staff in matters concerning quality management activities and tasks assigned and increase their responsibility in that respect, to make the staff take part to the supply of services that can help the Company achieve the full satisfaction of its Clients;
- constantly interact with its Suppliers establishing with them a fruitful cooperation to maintain the quality standard of the products/services purchased as high as possible;
- constantly monitor its business processes to optimize their performance;
- offer products that cause as little harm as possible, to both people and the environment, according to the definitions of current legal regulations in the chemical field such as REACH/CLP;
- develop and maintain environmentally-friendly and biodegradable products;
- always pay attention to the environment through all the processing phases starting from the development of a new product to production and packaging as well as the shipment of the product and finally the disposal of production rejects/waste.

Therefore, Carima Srl is committed to applying quality management to its business activities based on the requirements of the UNI EN ISO 9001:2015 rule, paying particular attention to the Company's external and internal environment and assessing the risks and opportunities that may arise from that environment.

The Top Management of Carima Srl undertakes to regularly disclose and review the principles of its quality policy, in line with the needs and expectations of its Clients, Employees, Suppliers and the public at large.

The Top Management